The migration of journals content to the new Oxford Academic platform began in November 2016, with all journals scheduled to migrate by January 2017. Online products will begin to migrate thereafter. In preparation for this we have carried out a detailed exploration of where the migration process may impact our institutional customers to ensure you are fully informed about what actions you will need to take and when.

The following document outlines the required updates our institutional customers will need to have made in advance of migration to the new Oxford Academic platform. The main activities that will be required relate to authentication and access to the new platform, for example, updating proxy servers. Requirements differ based on current set up and as such this document is organized into the following sections:

- Migration overview: dual running, URLs and redirects
- HTTPS
- Authentication and Access
  - Proxy Configurations
    - EZproxy
    - Other proxy servers
  - Shibboleth access
  - OpenAthens
- Oxford Academic Account
  - Usage
  - MARC records and KBART records
  - Library vendor systems, Knowledgebases, and OpenURLs
- Further information

All preparatory actions should have been completed by the end of the first week of November to ensure a smooth transition to the Oxford Academic platform. This document is designed to provide a step by step guide of the actions you need to take in preparation for migration. Please find more information about the migration schedule below.

We will also ask that updates are made in January 2017 to complete the transition when all journals content is live on the new platform.
Migration overview

How will the journals migration period work? Will we experience a period of dual running?

Our journals will be the first of our products to be hosted on the new platform. The migration began in November with journals available on both oxfordjournals.org and the new Oxford Academic platform until January 2017. This approach means that users benefit from uninterrupted access to subscription content with article-level content loaded to both platforms during this period. All preparatory actions should have been completed by the end of the first week of November to ensure a smooth transition to the Oxford Academic platform.

During dual running, the user journey will be as follows:

- Users accessing a journal via a search engine such as Google, Google Scholar, or using a pre-existing bookmark, will be taken to the oxfordjournals.org platform. This will also be the user journey for access via CrossRef or PubMed, or via DOIs.
- Links on the oxfordjournals.org platform will take them to other places on the oxfordjournals.org platform, rather than the new Oxford Academic platform.
- Users accessing the platform via a direct link will be directed to the new Oxford Academic platform.

The exception to this is Adaptation, which has fully migrated to the Oxford Academic platform, where the oxfordjournals.org platform now redirects to the Oxford Academic platform.

The Oxford Academic platform will officially go live in January 2017, when the existing Oxford Journals platform is retired. An updated proxy server configuration file will be provided at this point, giving access only to the new platform. Online products will begin to migrate thereafter.

As part of the migration process, we will be updating our My Account service. This aspect of the platform may experience some disruption as we transition. Please see the Oxford Academic Account section of this document for further information.

New URLs

URLs will change when we move to the new digital platform. We can now confirm the new Oxford Academic URL structure will be https://academic.oup.com. For individual journals, the structure will be https://academic.oup.com/journal code. Journal codes will be the same as they are on the current site, e.g. brain.oxfordjournals.org will become academic.oup.com/brain

Please note that the new platform will be hosted on https, a secure communication protocol on the web. There are more details about this below.

URL Redirects

The oxfordjournals.org platform will redirect to the new platform once journals migrate. OUP and our hosting partners, Silverchair, will put in place a comprehensive set of redirects which will seamlessly take users from the old domain to the new and will persist for the lifetime of the platform to avoid any interruption in service. Redirects will be mapped like-for-like for the majority of pages, but there may instances where this is not possible.
If you come across a page without a direct redirect please let us know via our Customer Services team. In order to maximize performance we would advise that you update your links to point to the new URL structure after migration. We will send a reminder about making such updates after the migration is complete.

Migration to HTTPS

The new platform will be hosted on https, a secure protocol on the web. As a result, institutional customers using proxy server services for access to OUP’s digital content will need to update their Oxford stanzas to ensure uninterrupted service during and after migration.

Should you have any concerns regarding your institutions ability to access content via a platform using HTTPS please do not hesitate to get in contact with our Customer Services team. You can do this by replying to the email you received linking to this document.

Authentication and Access Control

Authentication methods

The implementation of the Oxford Academic platform will require some updates to how user access is authenticated, in order to ensure a seamless transition.

The new platform will support institutional user authentication via the following methods:

- IP recognition
- Federated access (i.e. Shibboleth or OpenAthens)

Our institutional customers will not need to do anything to ensure that these user authentication methods continue to work. However, customers using proxy servers have been asked to update them in both October and January to ensure seamless access to Oxford Academic journals content. For more information on this, please see below regarding existing proxy server updates.

Will there be changes to access control?

There will be no visible changes to access control on the Oxford Academic platform so librarians will not be required to take action regarding this.

Proxy Configurations

We recommend that our institutional customers update proxy configurations once in October, to provide access to both the existing platform and the new Oxford Academic platform, and then again in January when the existing Oxford Journals platform is retired.

All content hosted on the Oxford Academic platform will only be accessible via HTTPS.

In order for institutions to access the platform via a proxy service, the platform needs to recognize users as part of the institution using that proxy service. For this to be successful, you will be required to do one of the following:

1. Allow browsers to pass through the proxy server transparently
2. Ensure you have a current wildcard SSL certificate, if your institution uses proxy by hostname

This will prevent users from receiving error messages about security as browser security is based on the hostname the browser believes it is attempting to reach, so, in order for the browser not to reject access, the proxy server must use its own certificate in any communication between the browser and itself.

**EZproxy**

In October we asked you to update your OUP EZProxy configuration file in preparation for migration to the new Oxford Academic platform please. The new stanza has been loaded on the [OCLC Database Stanzas page](https://www.oclc.org/products/services/database/stanzas.html). It is also available on our [help centre](https://www.oup.com/help). This new file includes stanzas for both the existing platform and the new Oxford Academic platform to ensure your access is not disrupted during the migration.

If you haven’t already, please append your EZproxy stem to create a starting point URL and include your institutions server URL, for example:


If your institution uses a proxy by hostname, you may need an additional port to support the move to HTTPS in order to avoid users experiencing certificate errors in their browsers.

By January 2017, all journals content will be live on the new Oxford Academic platform and the existing Oxford Journals platform will be retired. At that time, OUP will provide a new stanza which removes the lines for the former platform. Information about the update will sent via email and be posted to the EZproxy user group in the future.

For technical support, please contact a member of our customer services team by replying to the email you received linking to this document.

To find out more about EZProxy, please click [here](https://www.oup.com/help).

**WAM Proxy**

In order to access Oxford Journals content during and after migration, WAM proxy users will need to add the new Oxford Academic platform URL (https://academic.oup.com/) to proxy servers.

Please ensure you have the correct certificates in place to cover this new hostname and ensure access is not disrupted. The Oxford Academic platform will use a single domain, academic.oup.com/journal code (see above section on URLs for more information).

**Other proxy servers**

The Oxford Academic platform is a standard based https web site and so should require little to no modification of your proxy. For technical support, or if your institution uses an alternative proxy server to those listed above, please contact our Customer Services team for further support by replying to the email you received linking to this document.
Testing
In preparation for migration to the new platform we have worked in partnership with a selection of our institutional customers to ensure the required proxy updates have been tested and that the instructions provided are as clear and concise as possible to ensure a smooth migration to the new platform.

We asked all our institutional customers to make any updates to proxy servers during October 2016, ready for the beginning of the migration period. All updates should have been completed by the first week of November.

Shibboleth Access
Shibboleth Access will be available as soon as content is live on the new platform. This will be delivered through eduGAIN, and will cover the following federations:

- Armenia (AFIRE)
- Australia (AAF)
- Austria (ACOnet Identity Federation)
- Belgium (Belnet Federation)
- Brazil (CaFe)
- Canada (Canadian Access Federation)
- Chile (COFRe)
- Colombia (COLFIRE)
- Croatia (AAI@EduHr)
- Czech Republic (eduID.cz)
- Denmark (WAYF)
- Ecuador (MINGA)
- Estonia (TAAT)
- Finland (HAKA)
- France (Fédération Education-Recherche)
- Georgia (Grena Identity Federation)
- Germany (DFN AAI)
- Greece (GRNET)
- Hungary (eduid.hu)
- Ireland (Edugate)
- Israel (IUCC Identity Federation)
- Italy (IDEM)
- Japan (GakuNin)
- Latvia (LAIFE)
- Lithuania (LITNET FEDI)
- Luxembourg (eduID Luxembourg)
- Moldova (LEAF)
- Norway (FEIDE)
- Poland (PIONIER.Id)
Current users of Shibboleth will not experience any change in user journey as a result of the migration, however, for a period during the dual running period, your users will be required to create Shibboleth sessions on each platform independently. Institutions currently using Athens access will need to look for the Athens link in the Shibboleth federations.

During the dual running period, institutions using WAYFless URLs will have links configured to the platform where the journal you are accessing is hosted, as follows <https://shibboleth2sp.sams2.oup.com><credentials><resource>. As above, during this time, your users will be required to create a new Shibboleth session in the situation where they switch to a journal that is hosted on the other platform.

**OpenAthens to be replaced by Shibboleth**

Access to the Oxford Academic platform via OpenAthens has been replaced by access via Shibboleth. OpenAthens Organisation ID has been replaced by Shibboleth Organisation and Entity ID.

Our institutional customers will not need to take any action to facilitate this transition to Shibboleth.

**Oxford Academic Account**

As part of the migration of our journals content to the new Oxford Academic platform, we will also be migrating existing My Accounts to the new platform. As part of this process we will be changing the name of My Account to Oxford Academic Account.

**What does this mean for subscribers?**

This means that if you have multiple subscriptions to OUP journals, you may be required to access different journals via two different platforms for a short period of time as we begin to migrate journals across.

**What will this mean for Oxford Academic Account users?**

Users are not expected to experience any interruption to their My Account/Oxford Academic Account access during this migration. This is because all existing and newly created Oxford Academic Account profiles and settings will be migrated to the new platform regularly.

There will be a short period of time where selected functionality will be disabled to ensure our customer data is up-to-date upon launch on the new platform. The majority of this functionality will be restored upon migration to the new Oxford Academic account, although we will be retiring some of our less used features.
Do I need to do anything differently?
During the current migration phase we will be synchronising data on a regular basis. However, in order to ensure our data is as up-to-date as possible we ask that users only make urgent changes to their accounts during this time. If you do wish to make updates to your account settings we recommend that you replicate any changes made across both the old and new Oxford Academic Account to minimise any possible inconsistencies.

During this transition period will I be able to access my usage data?
Usage statistic reports will continue to be available via My Account, and will also be available on Oxford Academic Account from migration in November. Both sites will provide a consolidated set of statistics for all journals used on all platforms, but we recommend that you continue to use the oxfordjournals.org platform, rather than the new Oxford Academic platform, until we have notified you that the migration period is complete.

As part of the migration process, existing SUSHI accounts have been de-activated and users now need to re-register for new account credentials. To obtain consolidated usage reports via SUSHI, you will need to set up a new SUSHI connection using your new Oxford Academic Account identifier. Please access the Usage Statistics Librarian Portal, and follow the ‘COUNTER 4 for journals link then choose the ‘SUSHI’ option to register for this service. Once you have completed this process, please note that the account identifier shown on COUNTER reports will change to your Oxford Academic Account identifier. If you have trouble re-registering, then please contact our Customer Services team.

If some of my journals have migrated to the new platform, will I need to run separate usage reports?
No. Whichever route you choose to access usage reports (old or new platform My Account), you will be taken to the same reporting portal where consolidated statistics for both platforms will be presented.

MARC records and KBART records
The new Oxford Academic platform will have both MARC and KBART records available at launch.

Do I need to re-download my MARC and/or KBART records in preparation for migration?
New MARC records and KBART files are available ahead of the January 2017 launch and need to be downloaded to ensure access to content on the new Oxford Academic platform. DOIs will resolve as normal throughout the migration period, and a full programme of journal and article level redirects will be implemented to ensure access to content is not disrupted.

Library vendor systems, Knowledgebases, and OpenURLs
As part of the migration to the new Oxford Academic platform we are partnering with library vendors to ensure they are kept fully up-to-date both on progress and requirements and can update their knowledgebases appropriately. We are delivering tailored communications based on their
requirements and they will receive a guide walking them through any updates they need to take forward in preparation for migration.

**Further information**

*Who can I contact if I need technical support to implement the required changes in preparation for migration?*

For technical support regarding any of the processes outlined above, please contact a member of our customer services team by replying to the email you received linking to this document.